What should I do if I’m running late for my appointment?

Tom Parks - 2026-11-17 - Appointments

If you’re running late, please call our office on 03330 504030 or email us at info@rosewaylabs.com and we will inform the prescriber.

Whilst we will always try to accommodate slight delays, due to the tight scheduling of the appointments if you are more than 5 minutes late, it may be necessary to rebook your appointment. In these circumstances, we treat it as a cancellation. In this case you will be required to rebook for another time and pay another £35 consultation fee.