What is your cancellation policy for a prescriber appointment?

Tom Parks - 2026-11-17 - Appointments

We have a 24-hour cancellation policy. This means that if you cancel your appointment within 24 hours of it being scheduled to take place, your consultation fee will not be refunded. This is because it is unlikely that we will be able to fill the slot at that notice.

The cancellation policy also applies if you fail to turn up for your appointment or are more than 5 minutes late for it. Please let us know in advance if you cannot make an appt to help us accommodate and reschedule.