What is a Cold Chain order?

Tom Parks - 2026-11-28 - Products

Cold Chain orders are ones that need to be kept refrigerated during shipping and manufacturing. They are sent using special fast deliveries in special insulated packaging.

For cold chain deliveries scheduled for the next day, it's essential to plan ahead. If you know you won't be available at home, please provide an alternative delivery address where someone can accept the delivery on your behalf. While we understand that this may involve some inconvenience, it's important to note that we are not liable for any issues arising from missed cold chain deliveries.