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What forms of ID and proof of address do you accept?

Tom Parks - 2025-09-06 - Patient Portal

When you verify your account in to the patient portal, you'll need to upload a picture of your valid photo ID (e.g. driving licence or passport), proof of address dated within the last 3 months (e.g. a bank statement) and finally a clear photograph of yourself that we can compare with your ID, showing a picture of yourself.

Accepted forms of ID are:

- Valid Passport
- Valid UK Driving Licence
- Valid Biometric Resident Permit
- Valid National ID card

Accepted proof of address are (dated within the last 3 months):

- Valid UK Driving Licence (if not used for ID)
- Bank, Credit Card or Mortgage Statement
- Utility bill
- Mobile phone bill
- Council Tax bill
- Benefits Letter
- HMRC/National Insurance letter