



[Knowledgebase](#) > [Patient Portal](#) > [My password reset didn't work for patient portal](#)

## My password reset didn't work for patient portal

Tom Parks - 2026-03-23 - [Patient Portal](#)

First, see our [Patient Portal User Guide](#). If you are still having issues, then please email us at [info@rosewaylabs.com](mailto:info@rosewaylabs.com) and we'll do our best to help.