



[Knowledgebase](#) > [Appointments](#) > [How will the prescriber contact me?](#)

How will the prescriber contact me?

Tom Parks - 2026-03-23 - [Appointments](#)

If you are based in the UK and have provided a UK phone number, you will be called on this number at the appointed time.

If you are based overseas, you will receive an invitation to a Zoom call. Please check your email before the appointment and be ready on the call prior to its commencement.

Patients requesting hair loss treatments and in other situations that require a visual examination, Zoom video conferencing will be used.